

NWU Graduating Student Survey 2019 Results

Means presented on a 5-point scale where a higher number indicates higher satisfaction.

	Traditional UG			Adult UG			GR			Total		
	Mean	N	SD	Mean	N	SD	Mean	N	SD	Mean	N	SD
Overall Satisfaction with NWU	4.31	127	0.841	4.25	24	0.847	4.67	21	0.483	4.34	172	0.812

		Traditional UG			Adult UG			GR			Total		
		Mean	N	SD	Mean	N	SD	Mean	N	SD	Mean	N	SD
Classes	Variety of classes available	3.91	141	0.902	4.04	27	0.854	4.18	22	0.853	3.96	190	0.89
	Frequency that required courses were offered	3.49	140	1.007	3.38	26	0.983	3.82	22	0.733	3.52	188	0.978
	Times courses were scheduled	3.78	140	0.874	4.11	27	0.934	4.36	22	0.581	3.89	189	0.875
	Size of classes	4.67	140	0.529	4.58	26	0.504	4.64	22	0.79	4.65	188	0.559
	Course content	4.14	140	0.792	4.31	26	0.788	4.24	21	0.7	4.18	187	0.78
	Assigned course materials and textbooks	3.64	139	0.985	4.04	27	0.759	3.86	22	0.71	3.72	188	0.935
	Amount of coursework	3.97	139	0.659	4.07	27	0.616	3.95	22	0.653	3.98	188	0.65
	Utilization of technology	3.96	140	0.821	4.26	27	0.859	4.05	22	0.785	4.01	189	0.825

		Traditional UG			Adult UG			GR			Total		
		Mean	N	SD	Mean	N	SD	Mean	N	SD	Mean	N	SD
Archway Curriculum	Overall Satisfaction Archway Curriculum	3.2	136	1.128	3.78	27	0.974		NA		3.29	163	1.122
	The Archway Seminar prepared me to achieve my goals for my undergraduate education.	3.25	133	1.124	3.38	26	1.134		NA		3.27	159	1.123
	AC provided a well-rounded education in a wide variety of liberal arts subjects.	3.67	134	0.94	3.52	25	1.005		NA		3.65	159	0.949
	AC helped me develop my writing skills.	3.71	134	0.995	3.76	25	1.091		NA		3.72	159	1.007
	AC helped me develop my oral communication skills.	3.69	134	0.929	3.68	25	1.069		NA		3.69	159	0.949
	AC helped me develop my ability to work collaboratively and in groups.	3.49	134	1.031	3.56	25	0.917		NA		3.5	159	1.012
	The Integrative Core (Threads) improved my ability to approach a topic from a multi-disciplinary perspective.	3.35	134	1.27	3.72	25	0.891		NA		3.41	159	1.223
	AC deepened my understanding of issues related to diversity both globally and in the United States.	3.68	133	1.01	3.72	25	1.021		NA		3.69	158	1.009
	The Experiential Learning component provided me with valuable real-world hands-on experience.	3.85	132	1.052	3.56	25	1.044		NA		3.8	157	1.053

		Traditional UG			Adult UG			GR			Total		
		Mean	N	SD	Mean	N	SD	Mean	N	SD	Mean	N	SD
Major	Preparation for employment in field	4.02	133	0.835	3.81	26	1.059	4.18	22	0.733	4.01	181	0.86
	Preparation for advanced education in field	4.11	133	0.951	4	26	1.095	4.18	22	0.733	4.1	181	0.946
	Courses offered in your major	3.98	133	0.965	4.31	26	0.736	4.09	22	0.868	4.04	181	0.927
	Capstone course	3.98	131	0.988	3.85	26	0.881	4.05	21	1.071	3.97	178	0.979
	Your ability to critically analyze important topics and ideas in your major	4.41	133	0.664	4.42	26	0.703	4.41	22	0.59	4.41	181	0.658
	Skill set you learned in your major	4.35	133	0.688	4.42	26	0.703	4.32	22	0.78	4.36	181	0.698

		Traditional UG			Adult UG			GR			Total		
		Mean	N	SD	Mean	N	SD	Mean	N	SD	Mean	N	SD
Faculty	Overall instruction in courses	4.28	131	0.682	4.27	26	0.827	4.5	22	0.598	4.31	179	0.695
	Communication of course requirements/expectations	4.19	131	0.776	4.15	26	0.881	4.23	22	1.152	4.19	179	0.84
	Knowledge of subject area	4.42	131	0.644	4.58	26	0.758	4.59	22	0.503	4.46	179	0.647
	Enthusiasm for the subject matter	4.34	131	0.688	4.5	26	0.762	4.73	22	0.456	4.41	179	0.685
	Providing useful feedback	4.11	130	0.78	4.35	26	0.745	4.41	22	0.59	4.18	178	0.76
	Mentorship	4.09	131	0.972	4.32	25	0.852	4.32	22	0.945	4.15	178	0.953
	Availability/access outside of scheduled course times	4.18	131	0.846	4.38	26	0.752	4	22	1.069	4.18	179	0.864
	Fair treatment of students	4.09	131	0.98	4.35	26	0.892	4.64	22	0.492	4.2	179	0.937

		Traditional UG			Adult UG			GR			Total		
		Mean	N	SD	Mean	N	SD	Mean	N	SD	Mean	N	SD
Academic Advisor	Knowledge of program requirements	4.18	130	1.018	4.19	26	0.801	4.55	22	0.671	4.23	178	0.955
	Guidance when selecting courses	4.09	130	1.144	4.12	26	0.909	4.64	22	0.658	4.16	178	1.074
	Availability	4.23	129	0.964	4.38	26	0.804	4.68	22	0.568	4.31	177	0.911
	Ability to answer my questions or concerns	4.25	129	1.008	4.35	26	0.892	4.73	22	0.55	4.32	177	0.955
	Mentorship	4.22	130	1.051	4.08	25	1.038	4.32	22	0.78	4.21	177	1.016
	Frequency of communication	4.17	130	1.079	4.35	26	0.892	4.45	22	0.671	4.23	178	1.013

		Traditional UG			Adult UG			GR			Total		
		Mean	N	SD	Mean	N	SD	Mean	N	SD	Mean	N	SD
Academic Advisor	Knowledge of program requirements	4.18	130	1.018	4.19	26	0.801	4.55	22	0.671	4.23	178	0.955
	Guidance when selecting courses	4.09	130	1.144	4.12	26	0.909	4.64	22	0.658	4.16	178	1.074
	Availability	4.23	129	0.964	4.38	26	0.804	4.68	22	0.568	4.31	177	0.911
	Ability to answer my questions or concerns	4.25	129	1.008	4.35	26	0.892	4.73	22	0.55	4.32	177	0.955
	Mentorship	4.22	130	1.051	4.08	25	1.038	4.32	22	0.78	4.21	177	1.016
	Frequency of communication	4.17	130	1.079	4.35	26	0.892	4.45	22	0.671	4.23	178	1.013

		Traditional UG			Adult UG			GR			Total		
		Mean	N	SD	Mean	N	SD	Mean	N	SD	Mean	N	SD
Admissions Office	Office hours	3.91	118	0.915	3.76	17	0.97	4.17	12	1.03	3.91	147	0.928
	Helpfulness of staff	4.01	119	0.925	4.11	18	0.832	4.43	14	0.756	4.06	151	0.904
	Ability of staff to meet your needs	3.94	119	0.985	4	18	0.907	4.15	13	0.987	3.97	150	0.972
	Clarity of admissions policies and procedures	3.84	119	1.112	4.11	19	0.809	4.5	14	0.76	3.93	152	1.065
	Assisting with the transition process to NWU	3.91	116	1.092	4.2	20	0.894	4.5	14	0.65	4.01	150	1.046
Business Office	Office hours	3.81	124	1.007	3.89	19	0.875	3.93	14	0.997	3.83	157	0.986
	Helpfulness of staff	3.87	123	0.983	4.05	19	0.911	3.93	15	0.884	3.9	157	0.962
	Ability of staff to meet your needs	3.94	125	0.931	4.05	19	0.848	4.2	15	0.862	3.97	159	0.914
	Clarity of billing policies and procedures	3.72	124	1.123	3.95	20	0.945	4.24	17	0.752	3.8	161	1.077
	Ease of paying your student bill	3.68	122	1.137	3.79	19	1.182	3.7	20	1.174	3.7	161	1.14
Financial Aid Office	Office hours	3.8	118	0.992	4.07	15	1.223	4.15	13	0.987	3.86	146	1.017
	Helpfulness of staff	3.83	120	1.064	4.06	17	1.144	4.21	14	0.893	3.89	151	1.059
	Ability of staff to meet my needs	3.75	121	1.067	3.94	17	1.144	3.93	15	1.28	3.79	153	1.092
	Clarity of financial aid policies and procedures	3.5	121	1.17	3.65	17	1.455	4.07	15	1.033	3.57	153	1.196
	Assistance though the financial aid application process	3.61	121	1.15	3.71	17	1.16	4.07	15	1.033	3.67	153	1.141
Registrar's Office	Office hours	3.93	124	0.939	4.17	18	0.924	3.86	14	0.949	3.95	156	0.935
	Helpfulness of staff	3.85	125	1.086	4.22	18	0.878	4.12	17	0.857	3.92	160	1.046
	Ability of staff to meet my needs	3.84	124	1.055	4.22	18	0.878	4.06	16	0.854	3.91	158	1.021
	Clarity of registration policies and procedures	3.78	124	1.137	4.05	19	1.129	4.06	16	0.929	3.84	159	1.117
	Ease of registering for courses	3.93	125	1.001	4.26	19	0.806	4.18	17	0.809	3.99	161	0.965
WebAdvisor	Searching for classes/browsing the class schedule	4.02	130	0.902	4.08	26	1.23	4	22	0.756	4.03	178	0.935
	Registering for classes	3.98	130	0.948	4.23	26	0.815	4	22	0.873	4.02	178	0.92
	Finding information on your grades and academic analysis	4.03	130	0.972	4.31	26	0.838	4.27	22	0.767	4.1	178	0.933
	Understanding your financial aid information	3.78	130	0.917	4.08	26	1.093	4.05	22	0.653	3.85	178	0.921
	Paying your tuition	3.78	130	0.923	4.12	26	1.107	3.82	22	0.907	3.84	178	0.952
	Providing parent access	3.82	130	0.885	3.56	25	1.003	3.81	21	0.75	3.78	176	0.887

		Traditional UG			Adult UG			GR			Total		
		Mean	N	SD	Mean	N	SD	Mean	N	SD	Mean	N	SD
Campus Resources	Cochrane-Woods Library	4.44	127	0.763	4.36	22	0.848	4.25	20	0.716	4.41	169	0.767
	Cooper Center for Academic Resources	3.88	91	0.917	4.31	13	0.751	3.78	9	0.833	3.92	113	0.898
	Departmental Tutoring	3.9	59	0.781	4.5	2	0.707	5	1	.	3.94	62	0.787
	Career Center	4.16	94	0.82	4.33	6	0.816	3.8	5	1.304	4.15	105	0.841
	Computing Services and Instructional Technology (CSIT)	3.75	77	0.905	4.67	3	0.577	3.75	4	0.957	3.79	84	0.906
	NWU internet/wireless	2.87	122	1.185	4.08	24	1.06	3.48	21	1.504	3.12	167	1.284
	Campus Computer Labs	3.99	119	0.753	3.8	20	1.105	4.29	14	0.726	3.99	153	0.807
	Weary Center/Campus Recreation	4.17	114	0.797	4.33	3	0.577	4.67	3	0.577	4.18	120	0.788
	University Ministries	4.12	34	0.946	4.5	2	0.707				4.14	36	0.931
	NWU Bookstore	4.05	123	0.777	4.05	20	0.826	4.15	20	0.745	4.06	163	0.775
	Student Health Services	4.31	114	0.863	4.5	2	0.707	4.5	2	0.707	4.31	118	0.854

		Traditional UG			Adult UG			GR			Total		
		Mean	N	SD	Mean	N	SD	Mean	N	SD	Mean	N	SD
Misc.	Satisfaction with On-Campus Housing	3.99	129	1.296		NA			NA		3.99	129	1.296
	Satisfaction with Dining Services	3.19	129	0.919		NA			NA		3.19	129	0.919
	Satisfaction with physical spaces (classrooms, labs, study area, lounges, etc.)	4.01	129	0.795	3.67	18	1.029	3.87	15	0.64	3.96	162	0.814
	Satisfaction with extracurricular and/or student involvement experiences	4.38	128	0.842	5.27	22	1.162	5.72	18	0.575	4.64	168	0.988
	Fostering a diverse and inclusive climate on campus*	3.06	127	0.814	3.13	23	0.815	3.62	21	0.59	3.14	171	0.807
	Likelihood to recommend NWU to a friend, family member, or colleague*	3.43	127	0.697	3.25	24	0.794	3.76	21	0.436	3.45	172	0.695

*These items use a 4-point scale instead of a 5-point scale.